

Principles of Leadership that Tom Holloran Shared with the Ethical Leadership Classes

1. Know that I lead at my best when I serve and support others.
2. Listen with care and encourage others to share their ideas.
3. Know those around me well enough to understand their problems and to be empathetic.
4. Be sure to compliment others.
5. Manage by walking around.
6. When trouble comes, and it will, face reality quickly
7. Take ownership when I screw up.
8. When things go badly, take part of the heat (even though I may not deserve it).
9. Don't take myself too seriously.
10. Turn every triumph (however small) into a celebration.
11. Live the rules I want others to follow. Those around me are constantly listening, observing, and remembering my words and actions.
12. Keep my spiritual life in good repair.
13. Above all, be authentic.